



We are ready and honored to serve you!

**Lunch Ordering is NOW OPEN**

## When Do I Need to Order Lunches?

- ♥ Orders, Changes or Cancellations need to be checked out before **Wednesdays at Noon for the Next week's lunches.**

\*The PTO has requested ordering only open for dates through April 30 and ordering for lunch dates in May and June will open in April.

**Ordering for the first week of lunches closes Wednesday, March 10th at Noon**

## ♥ How to Order and See Menus:

- ♥ **If you had Kiddos credits on your account from the 2019-2020 school year, please login to your existing account and the credits will be auto applied during the checkout process. Please do not create a new account.**
  - ♥ Go To: **[www.kiddoscatering.com/walden](http://www.kiddoscatering.com/walden)** (Bookmark this page)
  - ♥ Click "Order Lunches or Make Changes Here"
  - ♥ **Login to your account from the 2019-2020 school year**
  - ♥ **Update Students, Grades, Classes**
  - ♥ If you are new to Kiddos, welcome. Please Create A New Account.

Happy Ordering!

Kiddos Credits: If you had a Kiddos credit remaining at the end of the last school year due to COVID-19 closures, we have extended your Kiddos credit and they will be auto applied during the checkout process only if you log in to your 2019-2020 Kiddos account.

**The cancellation policy** (includes student absence.) If you miss the deadline above, you may either arrange with school to pick up your child's lunch during their lunch period or you can make someone's day and arrange with school to gift the lunch to a special teacher or staff member, if permitted by school. If arrangements are not made, the lunch will be donated to school staff. Lunches cannot be gifted or provided to any other student.

Whenever you cancel a lunch before the Weds noon deadline, you are provided with a Kiddos credit. Kiddos credits are auto applied the next time you place a lunch order. All unused Kiddos credits expire at the end of the current school year and are non-refundable for any reason.

**Questions?** We are here to help. If you have questions or need additional information, please contact us at [support@kiddoscatering.com](mailto:support@kiddoscatering.com)



## To Know Us is to Love Us

### How We Get Lunch

- **Menu's-Our Goal is Something for Everyone, Every day**
  - **Variety**-There are so many menu options every day so you can decide what's best for your family
  - **Filling and Satisfying**-Core meals which are plentiful, filling and the kids have time to eat, is our jam!
- **Selecting our Restaurant Partners**
  - **Quality and Taste**-The food simply must be delicious, consistently.
  - **Fresh**-Food made from fresh ingredients, in house, every day.
  - **Reliable and Capable**-Able to handle a large volume of individually packaged and labeled lunches, while maintaining quality and accuracy.
- **Keeping lunches Warm**
  - Warming equipment is utilized by staff at each school, to ensure the lunches stay warm until they distribute them to your child.
- **Distribution-How does my child get lunch each day?**

COVID-19: During this challenging time, we are committed to the health and safety of our customers and staff. **To help reduce the spread of the virus, we will be utilizing a drop off service, and will not have direct contact with students. All lunches will be individually packaged and labeled by the restaurants, with students' name, date and item ordered and distributed to students by school staff.** We will be working with school to closely monitor and assess the evolving situation due to the coronavirus.
- **Friendly, Helpful and Quick customer support**

### Tips for Kids (please share with your kiddos)

If a student hasn't received everything they are expecting, the student must let the school staff know right away so it can be located during the lunch period.

### Tips for Parents

#### Check your Lunch Order Thoroughly

#### Viewing your Lunch Order online

- To see your complete lunch order anytime, log into your account and click STATEMENTS or CONFIRMED ORDERS. This will show your confirmed lunch orders.

Need help? Contact us right away at [support@kiddoscatering.com](mailto:support@kiddoscatering.com)